

How to order a postal kit using your online account with Unity Sexual Health

To use the Online Booking process, you will need to create an “online account” – this will register you as a patient on our system.

1. Please access your Online Account.

The screenshot shows two sections of an online account interface. The top section is titled 'Account Details' and contains the following information:

- Username/Email:** michael.clarke@uhbw.nhs.uk
- Patient number:** 20U01463
- Name:** Unity, Jamie
- Date of birth:** 09/08/1996
- Gender:** Male
- Home number:**
- Work number:**
- Mobile number:** 07766959488
- Address:** United Bristol Healthcare Nhs Trust Central Health Clinic, Tower Hill, Bristol, BS2 0JD

Below this information is a blue button with a pencil icon and the text 'Update Details'. The bottom section is titled 'Clinical Details' and contains the following information:

Source of referral: Self	Letter communication: yes
Ethnic group: White British - WHITE	GP Letter communication: no
Country of birth: United Kingdom	TEXT (SMS) communication: yes
GP:	
GP Practice: NA	

Below this information is another blue button with a pencil icon and the text 'Update Details'.

2. In the "Appointments" box - under "make new appointment" click on the "Sexual Health" button.

The screenshot shows the 'Appointments' section of the online account. It features a header 'Appointments' and a sub-header 'Make New Appointment...'. Below the sub-header is a blue button with the text 'Sexual Health'.

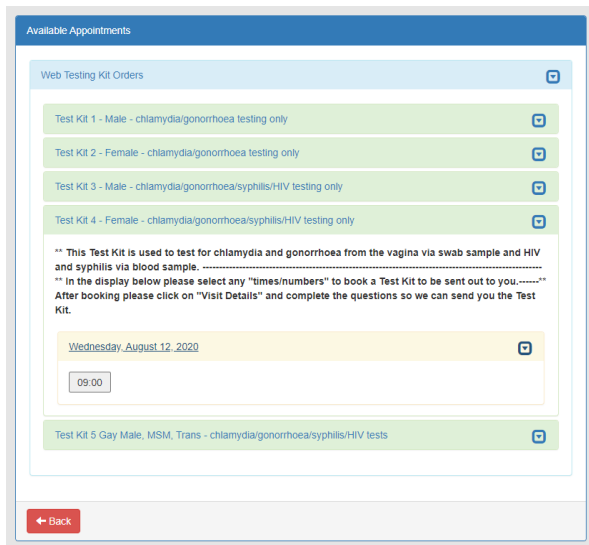
3. You now see a box listing "Web Testing Kit Orders".

The screenshot shows the 'Available Appointments' section of the online account. It features a header 'Available Appointments' and a sub-header 'Web Testing Kit Orders'. Below the sub-header is a list of five test kits, each with a blue button to its right:

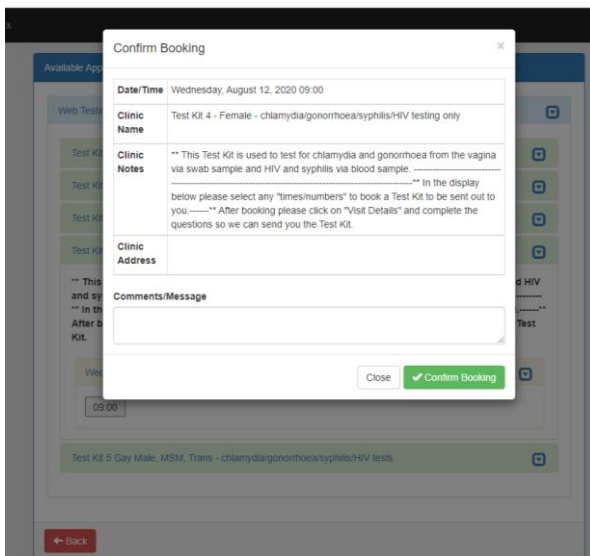
- Test Kit 1 - Male - chlamydia/gonorrhoea testing only
- Test Kit 2 - Female - chlamydia/gonorrhoea testing only
- Test Kit 3 - Male - chlamydia/gonorrhoea/syphilis/HIV testing only
- Test Kit 4 - Female - chlamydia/gonorrhoea/syphilis/HIV testing only
- Test Kit 5 Gay Male, MSM, Trans - chlamydia/gonorrhoea/syphilis/HIV tests

At the bottom of the section is a red button with a left arrow and the text 'Back'.

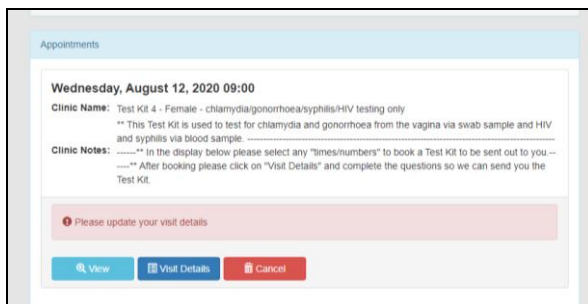
4. Select the kit type required from the 5 different ones available.
5. Click on the **date and time** showing on the button (this is just to confirm your booking, the time does not matter).



6. Click "Confirm Booking"



7. Under "Appointments", click "Visit Details" to answer the questions - **all the questions need an answer** - please just select NA option if the question does not apply to you.



8. Complete all 11 questions and "Save".

9. Once you have ordered your kit and completed the "Visit Details" information, your postal kit will be sent to you.

Online Triage Questions

Main

PLEASE NOTE THAT ALL QUESTIONS NEED AN ANSWER. (as indicated by the red asterisk) THIS SHOULD TAKE ABOUT 3 MINUTES TO COMPLETE:-

GENDER IDENTITY

We ask questions about gender identity so that we can offer the correct services for anyone using our services. Please answer these 2 questions - the information will be placed in your notes with Unity Sexual Health and updated if any changes are noted.

Your gender - which of the following do you consider yourself to be?*

Is your gender identity the same as given at birth?*

TESTS FOR SEXUALLY TRANSMITTED INFECTIONS (STIs)

We ask questions about why you want an STI test so that we can offer the correct tests and/or treatments for anyone using our service. Please answer the following questions - the information will be placed in your notes with Unity Sexual Health and updated if any changes are noted.

Your sexuality - which of the following best describes you?*

What is the MAIN reason for getting an STI test now?*

CONTACTS

Your possible infection contacts - this informs us of your risk of certain STIs:-

The following 9 questions all need an answer even if you think the question does not apply to you

How many partners of the OPPOSITE sex have you had sex with in the last 3 months?*

Have you had sex with someone new - of OPPOSITE sex - in the past 3 months?*

Have you had sex without a condom- with someone of OPPOSITE sex - in the last 3 months?*

For WOMEN who have sex with women - please answer the next two questions about your recent partners - in the last 3 months:-

How many partners of the SAME sex as yourself have you had sex with in the last 3 months?*

Were any of these SAME sex partners in the last 3 months new?*

For MEN who have sex with men - please answer the questions about your recent partners - in the last 3 months:-

How many partners of the SAME sex as yourself (MSM) have you had sex with in the last 3 months?*

Have any of the SAME sex partners that you have had sex with in the last 3 months been HIV positive?*

Have you had condomless penetrative sex with any SAME sex partners in the last 3 months?*

Have you had any receptive condomless anal sex with any SAME sex partners in the last 3 months?*

BLOOD TESTS

You may have requested a service that does not include having a blood test. The following questions are to check whether you should think about having a blood test at some point. Some people are more at risk of HIV and syphilis than others. Please see our website - unitysexualhealth.co.uk - for more information.

Do any of the following apply to you? (Please answer all the questions)

Are you a man who has sex with other men - whether usually or occasionally?*

Yes No

Do you use IV Drugs and/or share injecting equipment? (risk of needle transmission)*

Yes No

Have you paid for sex - or been paid for sex?*

Yes No

Is your current or recent partner HIV positive?*

Yes No

Were you born in OR have you had sex with someone from a country with high rates of HIV?*

Yes No

Do you believe that you have had contact with infected blood/body fluids?*

Yes No

Have you had sex with someone who would answer yes to any of the above questions?*

Yes No

FINAL QUESTIONS

If you are under 18 we want to make sure that you are safe and comfortable in your sexual relationships. Please answer the following questions to help us do this. We may need to contact you for further information. If you are 18 or over you can still answer these questions or select the Not Applicable option.

Have you ever been made to feel uncomfortable or scared by the person you have been having sex with?*

Has anyone ever offered you gifts, money, alcohol, drugs or protection in exchange for sex?*

Do you often drink alcohol before or during sex?*

Do you often use recreational drugs before or during sex?*

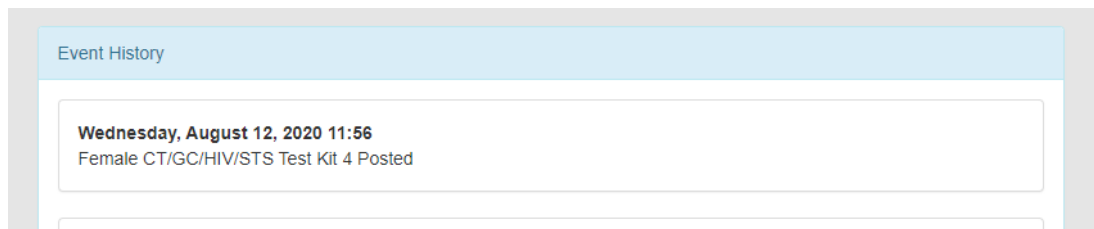
Is your sexual partner more than 3 years older than you?*

If you have any worries or concerns raised by these questions please visit our website - www.unitysexualhealth.com - or call the Advice Line on 0117 342 6944

 Save

 Back

10. A confirmation message will be shown on your account when the kit has been posted to you.
11. The test kit will be sent out the next day.



A text message will then be sent to your phone as a final confirmation that the booking has been made. (MDC – waiting for confirmation from Ed)