## How to set up your Online Account with Unity Sexual Health

To use the Online Booking process, you will need to create an "online account" – this will register you as a patient on our system.

We now have online accounts to help you access the service.

To start with you will be able to order a postal kit using this system. In future we hope that you will be able to see your results and also book appointments.

To make sure that your account can only be seen by you and our team you will need an e-mail address, password, and mobile telephone number of your choice to register – much like an online banking process.

We suggest that you use an e-mail address AND a mobile (text) number in the registration process that securely belong to you if you wish to maintain confidentiality from others – the registration process will be sending you a confirmatory e-mail that will be visible in your e-mail inbox – and a pin number for that registration that will be sent to the mobile phone number entered as "yours".

Once registered – you will be able to log onto this account to book a postal kit to be sent to you.

## Registration

The login screen to access your Account looks like this:-

Account Details		
Username/Email		
Usemame/Email		
Password		
Password		
	Sign in	
	Register	
	Forgot password	

If you already have an account – simply enter your username (your e-mail used for registration) and your password.

Press "Register" to create a new account.

Complete the registration form as shown here with all the marked necessary fields.

mail addresse	
nis will also be your account username)	
name@example.com	
Confirm email address.	
name@example.com	
Passworde	
Password	
Confirm password.	
Confirm password	
orename	
Forename	
ourname•	
Surname	
Date of birthe	
dd/mm/yyyy 🗰	
Sender•	
Male © Female	
Address	
Postcode	
Postcode	Q Find address
Select address	
House number / Street.	
House number / Street	
House number / Street	

Postcode				
Postcode				Q Find address
Select address				•
House number / Street.				
House number / Street				
Area				
Area				
Towne				
Town				
County				
County				
Country				
Country				
ome number				
Home number				
ork number				
Work number				
obile number•				
Mobile number				
I'm not a robot	reCAPTCHA Privacy-Terms			
Please complete the 'reCAPTC	HA' form fo	r security reaso	ins.	
Create Account     Eack				

## One essential entry is your mobile phone (text) number.

When everything has been completed and the "Create Account" button pressed – you should see this message displayed:-



You will then be sent an e-mail (to the given address) that will look like this:-(If nothing has arrived after several minutes – check your "Spam" folder)



At the same time you will receive a PIN number on your mobile phone text inbox. When you have the PIN – select the link in your e-mail and enter it in the verification box:-

Please enter your verification code Verification code  Verification code  Verification code Verification code Verification code
Verification code  Verify email Resend verification code Verific Assault
Verify email Resend verification code
Marife Assault
Venty Account
Please enter your verification code
1100

You can then login with your e-mail address and password .

Account Details		
Username/Email		
Username/Email		
Password		
Password		
	Sign in	
	Register Forgot password Help	

## **Completing Registration**

When you log into your account for the first time – you will need to add some details that are needed by the clinic to complete their registration on their system.

Please update your clinical o	details to complete your registration.	
Source of referral:	Letter communication:	yes
Ethnic group:	GP Letter communication:	yes
Country of birth:	TEXT (SMS)	
GP:	communication:	
GP Practice:		

Complete these details – and your Patient Number will change to your unique reference on the Clinic system – if you have used the service before you will be given a temporary "new" number until we match your details with your previous record.

Update Clinical Information	
Source of referral	
Self	
Ethnic group	
White British - WHITE	
Country of birth	
United Kingdom	
Communication methods	
• By ticking the fields below, you are agreeing to the clinic contacting you via the described method. If you do not wish to be contacted this way, please un-tick the selection.	
Letter communication	
GP Letter communication	
✓ TEXT (SMS) communication	
No contact will be made to your GP or practice without your permission - but it is helpful to have your GP Practice on record. If you don't know your GP Practice, simply enter 'N/A'.	
GP name (enter if known)	
Dr Smith	
Whitemoor Street	
± Save ← Back	