

## How to order a postal kit using your online account with Unity Sexual Health

To use the Online Booking process, you will need to create an “online account” – this will register you as a patient on our system.

### 1. Please access your Online Account.

The screenshot shows the 'Account Details' page. It contains the following information:

<b>Username/Email:</b>	michael.clarke@uhbw.nhs.uk
<b>Patient number:</b>	20U01463
<b>Name:</b>	Unity, Jamie
<b>Date of birth:</b>	09/08/1996
<b>Gender:</b>	Male
<b>Home number:</b>	
<b>Work number:</b>	
<b>Mobile number:</b>	07766959488
<b>Address:</b>	United Bristol Healthcare Nhs Trust Central Health Clinic Tower Hill Bristol BS2 0JD

Below the details is an 'Update Details' button with a pencil icon.

The 'Clinical Details' section contains the following information:

<b>Source of referral:</b>	Self	<b>Letter communication:</b>	yes
<b>Ethnic group:</b>	White British - WHITE	<b>GP Letter communication:</b>	no
<b>Country of birth:</b>	United Kingdom	<b>TEXT (SMS) communication:</b>	yes
<b>GP:</b>			
<b>GP Practice:</b>	NA		

Below the clinical details is another 'Update Details' button with a pencil icon.

### 2. In the "Appointments" box - under "make new appointment" click on the "Sexual Health" button.

The screenshot shows the 'Appointments' page. Under the 'Make New Appointment...' section, there is a 'Sexual Health' button.

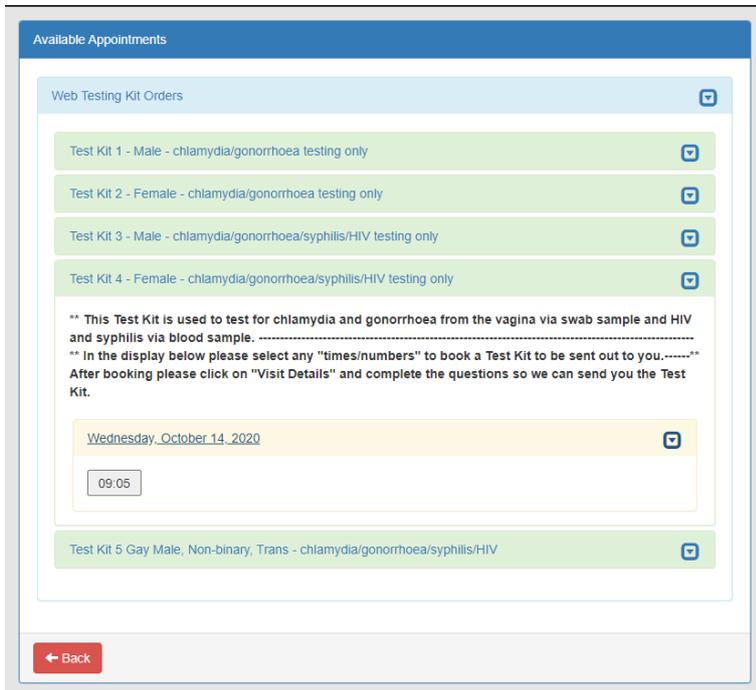
### 3. You now see a box listing "Web Testing Kit Orders".

The screenshot shows the 'Available Appointments' page. It features a list of 'Web Testing Kit Orders' with a dropdown arrow on the right of the list header:

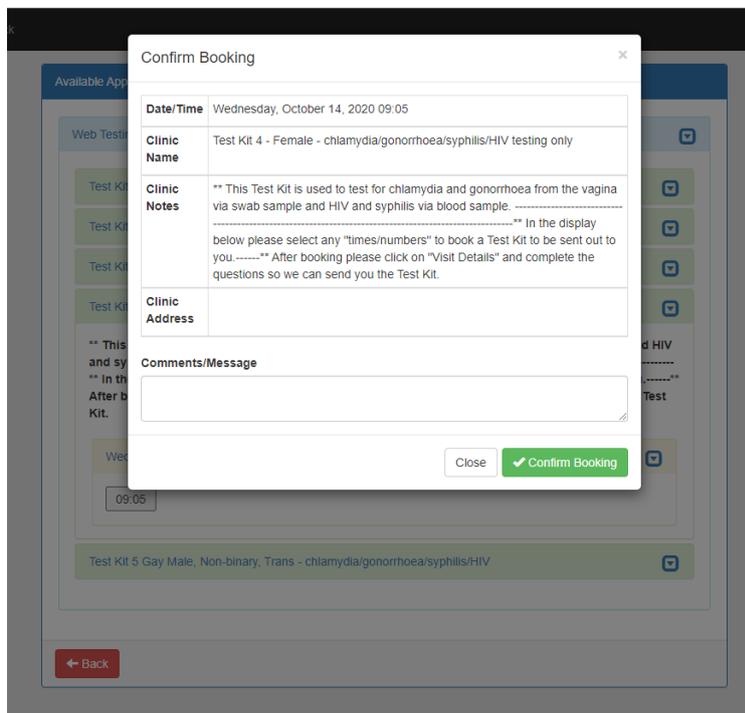
- Test Kit 1 - Male - chlamydia/gonorrhoea testing only
- Test Kit 2 - Female - chlamydia/gonorrhoea testing only
- Test Kit 3 - Male - chlamydia/gonorrhoea/syphilis/HIV testing only
- Test Kit 4 - Female - chlamydia/gonorrhoea/syphilis/HIV testing only
- Test Kit 5 Gay Male, Non-binary, Trans - chlamydia/gonorrhoea/syphilis/HIV

At the bottom left, there is a 'Back' button with a left-pointing arrow.

4. Select the kit type required from the 5 different ones available.
5. Click on the **date and time** showing on the button (this is just to confirm your booking, the time does not matter).



6. Click "Confirm Booking"



7. Under "Appointments", click "Visit Details" to answer the questions - all the questions need an answer - please just select NA option if the question does not apply to you.

Appointments

Wednesday, October 14, 2020 09:05

**Clinic Name:** Test Kit 4 - Female - chlamydia/gonorrhoea/syphilis/HIV testing only  
\*\* This Test Kit is used to test for chlamydia and gonorrhoea from the vagina via swab sample and HIV and syphilis via blood sample. -----

**Clinic Notes:** -----\*\* In the display below please select any "times/numbers" to book a Test Kit to be sent out to you.--  
-----\*\* After booking please click on "Visit Details" and complete the questions so we can send you the Test Kit.

Please update your visit details

View Visit Details Cancel

Make New Appointment...

Sexual Health

8. Complete all 11 questions and "Save".

9. Once you have ordered your kit and completed the "Visit Details" information, your postal kit will be sent to you.

Online Triage Questions

Main

PLEASE NOTE THAT ALL QUESTIONS NEED AN ANSWER. (as indicated by the red asterisk) THIS SHOULD TAKE ABOUT 3 MINUTES TO COMPLETE--

GENDER IDENTITY

We ask questions about gender identity so that we can offer the correct services for anyone using our services. Please answer these 2 questions - the information will be placed in your notes with Unity Sexual Health and updated if any changes are noted.

Your gender - which of the following do you consider yourself to be?\*

Is your gender identity the same as given at birth?\*

TESTS FOR SEXUALLY TRANSMITTED INFECTIONS (STIs)

We ask questions about why you want an STI test so that we can offer the correct tests and/or treatments for anyone using our service. Please answer the following questions - the information will be placed in your notes with Unity Sexual Health and updated if any changes are noted.

Your sexuality - which of the following best describes you?\*

What is the MAIN reason for getting an STI test now?\*

## CONTACTS

Your possible infection contacts - this informs us of your risk of certain STIs:-

The following 9 questions all need an answer even if you think the question does not apply to you

How many partners of the OPPOSITE sex have you had sex with in the last 3 months?\*

Have you had sex with someone new - of OPPOSITE sex - in the past 3 months?\*

Have you had sex without a condom- with someone of OPPOSITE sex - in the last 3 months?\*

For WOMEN who have sex with women - please answer the next two questions about your recent partners - in the last 3 months:-

How many partners of the SAME sex as yourself have you had sex with in the last 3 months?\*

Were any of these SAME sex partners in the last 3 months new?\*

For MEN who have sex with men - please answer the questions about your recent partners - in the last 3 months:-

How many partners of the SAME sex as yourself (MSM) have you had sex with in the last 3 months?\*

Have any of the SAME sex partners that you have had sex with in the last 3 months been HIV positive?\*

Have you had condomless penetrative sex with any SAME sex partners in the last 3 months?\*

Have you had any receptive condomless anal sex with any SAME sex partners in the last 3 months?\*

## BLOOD TESTS

You may have requested a service that does not include having a blood test. The following questions are to check whether you should think about having a blood test at some point. Some people are more at risk of HIV and syphilis than others. Please see our website - [unitysexualhealth.co.uk](http://unitysexualhealth.co.uk) - for more information.

Do any of the following apply to you? (Please answer all the questions)

Are you a man who has sex with other men - whether usually or occasionally?\*

Yes  No

Do you use IV Drugs and/or share injecting equipment? (risk of needle transmission)\*

Yes  No

Have you paid for sex - or been paid for sex?\*

Yes  No

Is your current or recent partner HIV positive?\*

Yes  No

Were you born in OR have you had sex with someone from a country with high rates of HIV?\*

Yes  No

Do you believe that you have had contact with infected blood/body fluids?\*

Yes  No

Have you had sex with someone who would answer yes to any of the above questions?\*

Yes  No

FINAL QUESTIONS

If you are under 18 we want to make sure that you are safe and comfortable in your sexual relationships. Please answer the following questions to help us do this. We may need to contact you for further information. If you are 18 or over you can still answer these questions or select the Not Applicable option.

Have you ever been made to feel uncomfortable or scared by the person you have been having sex with?\*

Has anyone ever offered you gifts, money, alcohol, drugs or protection in exchange for sex?\*

Do you often drink alcohol before or during sex?\*

Do you often use recreational drugs before or during sex?\*

Is your sexual partner more than 3 years older than you?\*

If you have any worries or concerns raised by these questions please visit our website - [www.unitysexualhealth.com](http://www.unitysexualhealth.com) - or call the Advice Line on 0117 342 6944

Save

Back

10. A confirmation message will be shown on your account when the kit has been posted to you.
11. The test kit will be sent out the next day.

Event History

Thursday, May 28, 2020 16:24  
Male CT/GC/HIV/STS Test Kit 3 Posted

Tuesday, May 12, 2020 14:42  
Male CT/GC Test Kit 1 Posted